



## **Our Products**

RoadWorks® Truck Accessories are only available through RoadWorks® Authorized Dealers. For the most up to date dealer listing visit [www.roadworksmfg.com](http://www.roadworksmfg.com) or ask for RoadWorks® Truck Accessories at your nearest chrome shop, truck stop or truck dealership.

## **Drop Shipping**

If requested by your dealer, RoadWorks® will ship parts from our factory to your home or business. Have your RoadWorks® Dealer supply us with your correct shipping address (not a post office box) and your phone number at the time they place your order. Parts will arrive at your door step saving you a trip back to your dealer.

## **'Get It Made' Orders**

RoadWorks® will fabricate items not found in our regular product line as long as the items are within the capabilities of our tooling and equipment. 'Get It Made' orders may require a one-time setup fee in addition to the per item cost. This setup may be waived for items that will become part of our regular product line.

All specifications for 'Get It Made' are assumed to be correct. All 'Get It Made' items will be delivered and billed through the dealer. Allow 4-6 weeks after full specification is provided and agreed upon for delivery of 'Get It Made' items. 'Get It Made' items are not eligible for and do not count towards free freight. All 'Get It Made' order items will have part numbers beginning with "S", are not returnable and are subject to warranty exclusion.

## **Warranty Policy**

This warranty covers all defects in materials and/or workmanship for any RoadWorks® products, provided they are installed properly.

### **Warranty Time Limit**

This warranty remains in force for 1 year from the date of purchase on all accessories manufactured by RoadWorks® Manufacturing, Inc.

### **What Is Not Covered By This Warranty**

Lights, loss or damage due to improper installation, road hazard, fire, theft, collision and neglect or mistreatment are not covered by this warranty. Items damaged during shipment are not covered by this warranty.

### **Who Determines Liability Under This Warranty**

RoadWorks® Manufacturing, Inc. will inspect the parts and determine if they qualify for coverage according to the terms and limitations of this warranty. RoadWorks® Manufacturing, Inc. will repair or replace any parts found to be defective and ship them back to you with freight prepaid. Liability in all cases is limited to the original purchase price paid for the product.

### **How To Return A Part For Warranty**

'Get It Made' ARE NOT RETURNABLE Call customer service at 1-800-448-8741 for a Returned Goods Authorization (RGA) number. You must include a copy of the original invoice showing the price paid and proof of purchase date in the box with the item you are returning. Ship the item freight prepaid with the RGA number on the outside of the carton. Always declare the value of all parts you are returning to RoadWorks® Manufacturing, Inc.

For more information, contact our customer service department at 1-800-448-8741.