

Our Products

RoadWorks® Truck Accessories are available through RoadWorks® Authorized Dealers. For the dealer listing visit www.roadworksmfg.com or ask for RoadWorks® Truck Accessories at your nearest chrome shop, truck stop or truck dealership.

Drop Shipping

If requested by your dealer, RoadWorks® will ship parts from our factory to your home or business. Have your RoadWorks® Dealer supply us with your correct shipping address (not a post office box) and your phone number at the time they place your order. Parts will arrive at your door step saving you a trip back to your dealer.

Custom Orders

RoadWorks® will fabricate items not found in our regular product line as long as the items are within the capabilities of our tooling and equipment. Custom orders may require a one-time setup fee in addition to the per item cost. This setup may be waived for items that will become part of our regular product line.

All specifications for custom orders are assumed to be correct. All custom orders will be delivered and billed through the dealer. Allow 4-6 weeks after full specification is provided and agreed upon for delivery of custom orders. Custom orders are not eligible for, and do not count towards free freight. All custom orders have part numbers beginning with "S", are not returnable, and are subject to warranty exclusion.

Warranty Policy

This warranty covers all defects in materials and/or workmanship for any RoadWorks® products, provided they are installed properly.

Warranty Time Limit

All sales final after 1 year from date of purchase. Warranty remains in force for 1 year from the date of purchase on all accessories manufactured by RoadWorks® Manufacturing, Inc.

What Is Not Covered By This Warranty

Loss or damage due to improper installation, road hazard, fire, theft, collision and neglect or mistreatment are not covered by this warranty. Items damaged during shipment are not covered by this warranty.

Who Determines Liability Under This Warranty

RoadWorks® Manufacturing, Inc. will inspect the parts and determine if they qualify for coverage according to the terms and limitations of this warranty. RoadWorks® Manufacturing, Inc. will repair or replace any parts found to be defective and ship them back to you with freight prepaid. Liability in all cases is limited to the original purchase price.

Returns

Returns will not be accepted without prior authorization. Call customer service at 1-800-448-8741 for a Returned Goods Authorization (RGA) number. The RGA number must be referenced on the outside of the box or it will not be accepted at our dock. Returned merchandise must be in saleable condition. Accepted returns are subject to a 35% restocking charge and must be returned freight prepaid. Exceptions will be made for warranty and/or erroneous shipments. No returns will be accepted on custom ordered products. All purchases are considered final after 12 months, and WILL NOT BE ACCEPTED FOR RETURN.

For more information, contact our Customer Service Department at 1-800-448-8741.