

About RoadWorks Manufacturing

Finely crafted RoadWorks® Manufacturing Stainless Steel Truck Accessories are available through RoadWorks® Manufacturing Authorized Dealers. To find a dealer near you, visit www.roadworksmfg.com, call us at 1-800-448-8741, or ask for RoadWorks® Manufacturing Stainless Steel Truck Accessories and Detail Products at your nearest chrome shop, truck stop, or truck dealership.

Drop Shipments

Need your parts and Detail Products shipped directly from our factory to your home or business? Just have your dealer request it and supply us with your complete, correct shipping address (no post office boxes), and your phone number, at the time they place your order with us and your Roadworks® Manufacturing parts and Detail Products will arrive at your doorstep saving you a return trip to your dealer.

Custom Orders

RoadWorks® Manufacturing will fabricate items not found in our regular product line as long as the items are within the capabilities of our tooling and equipment. Custom orders may require a one-time setup fee in addition to the per item cost.

All specifications for custom orders are assumed to be correct. All custom orders will be delivered and billed through the dealer. Allow 4-6 weeks after full specification is provided and agreed upon for delivery of custom orders. Custom orders are not eligible for, and do not count towards free freight. All custom orders have part numbers beginning with "S", are not returnable, and are subject to warranty exclusion.

Warranty

LIMITED LIFETIME WARRANTY

- **What is covered:** All defects in materials or workmanship on select properly installed Roadworks Manufacturing **in line, fabricated production products (meaning non-custom, non-special order products)** except those listed below under One Year Warranty.
- **For How Long:** This warranty, and any implied warranties including merchantability and fitness for a particular purpose, last as long as the original retail purchaser owns the vehicle on which the product is installed. The warranty expires if the product is removed from the original vehicle or if the original vehicle is transferred to another owner. The warranty is not transferable from the original purchaser.

LIMITED ONE YEAR WARRANTY

- **What is covered:** All defects in materials on workmanship on select properly installed Roadworks Manufacturing lighting products (e.g., lamps and wire harnesses).

- **For How Long:** This warranty, and any implied warranties including merchantability and fitness for a particular purpose, lasts one year from the date of purchase. This warranty expires if the product is removed from the original vehicle or if the original vehicle is transferred to another owner. The warranty is not transferable from the original purchaser.

What Roadworks Manufacturing Will Do: During the applicable warranty period listed above, RoadWorks® Manufacturing, Inc. will inspect the parts and determine if they qualify for coverage according to the terms and limitations of this warranty. Roadworks Manufacturing will, at its option, either repair or replace any defective product at no additional charge and ship them back to you with freight prepaid. You must pay any labor charges associated with removing or reinstalling the product. If a specific product has been discontinued, Roadworks Manufacturing may, at its option, replace your product with a current product of comparable function and value. Liability in all cases is limited to the original purchase price.

What These Warranties Will Not Cover: These warranties do not cover special order products. These warranties do not cover any loss, damage, defect, or malfunction caused by misuse, abuse, fire, theft, collision, accident, improper installation, modification, neglect, mistreatment, improper or inadequate maintenance, or on-road and off-road hazards. Items damaged during shipment are not covered by this warranty. **Incidental and consequential damages are not recoverable under this warranty.** Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages, so this exclusion or limitation may not apply to you.

- **How to Get Service:** A defective product may, during the warranty period listed above, be returned to the place of purchase. Alternatively, you may contact Roadworks Manufacturing Customer Service directly at 1-800-448-4781 to obtain more information. Proof of purchase must accompany all warranty returns. Returns made to Roadworks Manufacturing will not be accepted without prior authorization from Roadworks Manufacturing.

- **How Does State Law Apply?** This warranty gives you specific legal rights, and you may have other rights which may vary from state to state or province to province.

This warranty statement is subject to change. For the most current warranty information, visit www.roadworksmfg.com.

Returns

Any request to return a product must be made within one year from its purchase date. The returned merchandise must be in saleable condition and the return will only be accepted with prior authorization. To request a return, call Customer Service at 1-800-448-8741 to obtain a Returned Goods Authorization (RGA) number. The RGA number must be referenced on the outside of the box or it will not be accepted at our dock. **Accepted returns are subject to a 35% restocking charge and must be returned freight prepaid.** Exceptions will be made for warranty and/or erroneous shipments. Custom (special order) products are not eligible for returns.